Ronald McDonald House, Upper Midwest Mission. We, in partnership with our community, provide a comfortable and caring home-away-from-home that supports keeping families together and reduces stress during a child’s serious illness.

BEGINNING IN MARCH 2020 and due to the COVID-19 pandemic, our four Twin Cities locations reduced levels of capacity to help ensure the safety of families. Because of this necessary step, the number of families served in 2020 is lower than in previous years.

Our services remained at 100%. Although we paused our 10,000-strong volunteer program, including Cooks for Kids, we provided three complimentary meals a day to families at all locations. Families report that these meals are the most important service we provide.

**In 2020...**

- Total Families Served 3,410
- Total of New Families 1,730
- Nights of Lodging 11,306
- Value of Services $2,717,465

**Value of Food Services to Families** $735,650

March 16 through end of year

Ronald McDonald House K-12 School, located inside RMH-Cicero St. is an accredited alternative Minneapolis Public School. One of only two “one-room schoolhouses” left in the state of Minnesota, it enables patients and siblings to stay on track academically during periods of extended hospitalization.

Due to the Covid-19 pandemic and in alignment with state and local school district guidelines, the RMH School closed its doors in March for the 2020 school year.

In 2020...

- # of student days 408
- Value of Services $82,416

**STATEMENT OF ACTIVITIES**

**PUBLIC SUPPORT & REVENUE**

- Contributions $5,549,624
- Special Events Revenue 720,240
- Room-Dinner/Taxes 162,646
- Promises to Give, In-Kind Rent 730,456
- Prepaid Expenses and Other Assets 172,058
- Cash surrender Value of Life Insurance Policies 31,537
- Property and Equipment, Net 5,745,466
- Endowment – Investments 9,303,003
- TOTAL ASSETS $24,861,857

**LIABILITIES**

- Accounts Payable and Accrued Expenses 212,782
- Other Liabilities 12,198
- TOTAL LIABILITIES 224,980

**NET ASSETS**

- Unrestricted 15,993,427
- Temporarily Restricted 5,112,079
- Permanently Restricted 3,621,371
- TOTAL NET ASSETS $24,681,857

**TOTAL NET ASSETS & LIABILITIES** $24,681,857

In a survey to families

- 97% of families rated programs as very good or excellent
- 97% of families rated customer service of very good or excellent
- 89% felt better supported
- 90% felt better rested
- 83% felt less stressed

**FINANCIALS 2020**

- Family Service 115,786
- Volunteers 581,881
- Fundraising 354,301
- Administration 361,609
- TOTAL 2020 EXPENSE $5,678,446
VOLUNTEERS

- 2,677 individual volunteers
- 20,905 hours of service provided

In response to the Covid-19 pandemic, we paused our onsite 10,000-strong volunteer program in March to help ensure a safe environment for families, many of whom have immune-compromised children.

Throughout the year, a very limited amount of volunteers assisted with meal prep and groundskeeping. Many groups continued service offsite by collecting wish list items.

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